



## FAQ's

### City of Light, Sefton Park Two events in one!

**The City of Light, City of Sanctuary.** Floating city installation on Sefton Park Boating Lake (free)  
Sefton Park Boating Lake, Aigburth Drive / Mossley Hill Drive, Liverpool L17

Dates and times

21st -24th February: 5pm -9pm

**Habitats:** Creatures and Critters Aglow! Story trail in the grounds of Sefton Park Palm House (ticketed)

Dates and times

20th - 24th February: 5pm -9pm

The Palm House is connected to the lake by a short well-lit walk through the park. Approx 5-10 mins

#### Can I buy a lantern?

You will be able to buy a mini lantern at the event to carry around with you.

#### Make a mini Lantern

Workshops to make mini lanterns will be taking place in the Palm House 20th – 24th from 10am – 4pm. Booking is essential (see link above) <https://www.ticketquarter.co.uk/Online/city-of-light>

### Getting there on Public Transport

#### By Bus from Liverpool City Centre

The nearest bus stop is a 7 min walk from the boating lake. [Click here for link to walking map](#)

For more information on best ways to travel to City of Light in Sefton Park by bus, check out the Arriva app

<https://www.arrivabus.co.uk/travel-help-and-accessibility/arriva-bus-app/> or if you demand more from your travel experience why not get there with Arriva Click <https://www.arrivabus.co.uk/arrivaclick/>

#### By train from Liverpool City Centre

Train from Liverpool Central Station to St Michael's Station. Link to timetable here:

<https://www.thetrainline.com/train-times/st-michaels-to-liverpool-central>

St Michael's Train Station is approx. 20 mins walk from Sefton Park. [Click here for link to walking map](#)

#### By Car:

Please see map

#### Parking

On street parking around the perimeter of Sefton park.

#### Accessible Parking

There are limited disabled parking spaces available on a first come first served basis situated at the Aigburth Vale car park. This is for Blue badge holders only.

### City of Light, City of Sanctuary

#### How long does it take to go around City of Light, City of Sanctuary?

The installation illuminated and soundscape running from 5pm to 9pm each night. You can stay as long as you like - The lantern city installation is accompanied by an epic soundscape which is populated by real life stories, memories

and poems from well over a hundred Liverpool residents involved in City of Light's community outreach writing project. It could take anything from twenty minutes to one hour of listening, looking and experiencing the event.

Seeing the floating city is free, but we need your support and you can help support it by donating through our crowd funder page, buying a lantern, and giving to our collectors on the night.

**Is there a route?** There will be a one-way flow around the lake which will be stewarded

**Is the event accessible?**

Both Habitats and City of Light, City of Sanctuary installations are wheelchair accessible. Please contact us with any specific access questions.

**Toilets**

There are accessible toilets in the Aviary Café and Boating Lake Kiosk in Sefton Park

**Food/drinks**

Food and refreshments will be available at the Park Café's and at Food and Drink stalls above the lake.

**Weather**

This is an outdoor winter event, so please come warmly dressed for the weather conditions, including suitable footwear.

**Habitats at Sefton Park Palmhouse**

**Entrance point to Palmhouse:** The entrance for Habitats is via the West Gate (ie **NOT** the usual main entrance). On entering Park from either the Boating Lake or Café side, just follow the festoon lighting to the Palmhouse

**How long does it take to see Habitats?**

Habitats takes place within the grounds of Sefton Park Palm house which is a fairly small contained area. You can stay as long as you want at Habitats, but you must stick to your allocated ticket time to enter. On average, we estimate a visit would take 20-30 mins.

The Palm House is connected to the lake by a short well-lit walk through the park.

**Can I bring a dog?** Dogs are not allowed in the Palmhouse Gardens

**Habitats story trail at the Palm House – booking tickets is essential**

Cost: £6 per person plus booking fee. Under 2 year olds can enter free of charge. Please book your free under 2's ticket when booking

**Habitats dates and times**

20th – 24th February

Event Start Time: 5.00pm. Finish Time: 9pm (last entry 8.30pm)

**Where can I buy tickets?**

Tickets for Habitats and for lantern workshops are available through this link:

<https://www.ticketquarter.co.uk/Online/city-of-light>

**Carers**

Any person with disabilities purchasing a ticket may bring one essential carer companion free of charge. Please book your carers ticket with Ticket Quarter at time of booking.

**Habitats Ticket time slots**

You will need to choose your ticket time slot.

Entrance times are at 15 minute intervals from 5.00pm – 8.30pm(Habitats closes at 9pm).

**How long does it take to experience the Habitats trail?**

Approx. 20-30 mins.

**Do I need to buy a ticket for my baby?**

Tickets are needed for all children aged 2 years old and over. Under 2's are free. You will need to book your free ticket for under 2's whilst booking your own ticket.

**Queuing**

We endeavour to make the whole experience as fun and enjoyable as possible for all!

Please arrive at your allotted time to help us avoid unnecessary entrance delays and congestion.

Please allow plenty of time for car parking and/or walking from any of the entrances to Sefton Park.